

## ***Health and Supply Chain Services***

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05 August 2008

Moved from Central to Decentralised Services except for:

- Health  
Management outsourced
- Supply chain  
Massive central service infrastructure with poor service  
delivery to the operations



## Health Services Management Focus

Over the past year:

- In-sourcing of the three mine hospitals
- Pharmacy in-sourcing and licensing
- Analysis of the medical costs of R28 million pm (R497 pp pm)
- Disease management and analysis of the impact of sick leave.
- Increased focus on Occupational Health requirements
- Review of the Rand Mutual Assurance arrangements
- Management information to manage wellbeing.

Road ahead Integrated Health Strategy

- Integrated Health Strategy



## Supply Chain

- Integration with the business
- Capacity building and change management
- ERP System implementation first phase
- Governance and compliance
- Service delivery



## Supply Chain Successes Over The Past Year

- Achieved 8,2% increase vs market 10,07%; PPI Mining 13,24%; PPI 10,45%; CPIX 8,23%.
- Back orders down from 20 000 to 5 000
- Out of stock items 4 000 to 1 500
- Inventory down from R350 million to R325 million

### Road Ahead

- Final Phases of implementation ERP
- Decentralisation